

SERVICE & FACILITIES

Name of Villa: The Ylang - Ylang
District of Bali: Ketewel

	YES / NO	CHARGE \$	COMMENT / NUMBER
Road access to Villa (paved/unpaved)	-	-	Paved
Total area of property	-	-	21 are
Floor size of Villa	-	-	1,100m ²
Size of pool	-	-	5 x 15 m
Maximum depth of pool	-	-	1,40m
Maximum length of pool	-	-	15m
Total number of pools	-	-	2
Swimming pool	Yes	-	1
Plunge pool	Yes	-	2
Whirlpool	No	-	-
Pool shared with other villa(s)	No	-	-
Pool filtration system (salt/ chlorine/ other)	-	-	Salt
Car parking available at the Villa (#of spots)	Yes	-	6
Main dining table (seats no of pax)	-	-	8
Bar area with stools	Yes	-	4
Air conditioned living area(s) #	Yes	-	1
Living area(s) without air conditioning #	Yes	-	1
Ceiling fans in un-air conditioned living area(s) #	Yes	-	1
Total number of bedrooms	-	-	6
Number of smaller bedrooms suitable for nanny / domestic staff	No	-	-
Are all bedrooms air-conditioned	Yes	-	-
Total number of bathrooms	-	-	6
BEDROOMS			
Bedroom 1	Name	-	King I
	King bed	Yes	-
	Queen bed	-	-
	Single bed	-	-
	Bunk bed	-	-

		Yes / No	CHARGE \$	COMMENT / NUMBER
	Feather or synthetic bed pillows	-	-	Feather
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	No	-	-
	Stereo	Yes	-	-
	TV	Yes	-	-
	Satellite TV	Yes	-	-
	DVD	Yes	-	-
	VCD	Yes	-	-
	Safe	Yes	-	-
	Safety box	No	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Indoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
Bedroom 2	Name	-	-	Queen I
	King bed	Yes	-	-
	Queen bed	-	-	-
	Single bed	-	-	-
	Bunk bed	-	-	-
	Feather or synthetic bed pillows	-	-	Feather
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	No	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	Yes	-	-
	Safety box	No	-	-

		Yes / No	CHARGE \$	COMMENT / NUMBER
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Indoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	
	If yes, with which bedroom(s)	-	-	-
Bedroom 3	Name	-	-	Junior I
	King bed	-	-	-
	Queen bed	-	-	-
	Single bed	Yes	-	Twin
	Bunk bed	-	-	-
	Feather or synthetic bed pillows	-	-	Feather
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	No	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	Yes	-	-
	Safety box	No	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	No	-	-
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
Bedroom 4	Name	-	-	King II
	King bed	-	-	-
	Queen bed	Yes	-	-
	Single bed	-	-	-
	Bunk bed	-	-	-

		Yes / No	CHARGE \$	COMMENT / NUMBER
	Feather or synthetic bed pillows	-	-	Feather
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	No	-	-
	Stereo	Yes	-	-
	TV	Yes	-	-
	Satellite TV	Yes	-	-
	DVD	Yes	-	-
	VCD	Yes	-	-
	Safe	Yes	-	-
	Safety box	No	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Indoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)			
Bedroom 5	Name	-	-	Queen II
	King bed	-	-	-
	Queen bed	-	-	-
	Single bed	Yes	-	
	Bunk bed	-	-	-
	Feather or synthetic bed pillows	-	-	Feather
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	No	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	Yes	-	-
	Safety box	No	-	-

		Yes / No	CHARGE \$	COMMENT / NUMBER
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Indoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
Bedroom 6	Name	-	-	Junior II
	King bed	-	-	-
	Queen bed	-	-	-
	Single bed	Yes	-	Twin
	Bunk bed	-	-	-
	Feather or synthetic bed pillows	-	-	Feather
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	No	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	Yes	-	-
	Safety box	No	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	No	-	-
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
SERVICES				
	Welcome drink and cool towel for all arrival times	Yes	-	-
	Laundry services	Yes	Yes	-
	Dry-cleaning services	Yes	Yes	-
	Complimentary meal provided on arrival	No	-	-

	Yes / No	CHARGE \$	COMMENT / NUMBER
Breakfasts included	Yes	-	-
Fulltime personal use Car / Driver included (please specify # of hours per day)	No	-	-
Daytime personal use Car / Driver Included	No	-	-
Able to organize additional cars and drivers for guests (please specify number of hours notice required)	Yes	-	24 hours in advance
Able to organize self drive cars for guests (please specify number of hours notice required)	Yes	-	24 hours in advance
In-house computer for guests	Yes	-	-
Spa Treatment	Yes	Yes	-
Other services (please specify)	-	-	-
MISCELLANEOUS CHARGES			
Cooking	No	-	-
Service charge (food & beverages)	Yes	Yes	20% added to all grocery receipts, purchased by villa staff
Passport registration	No	-	-
CHILDREN			
Child friendly Villa	Yes	-	-
Baby cot	Yes	-	-
Baby cot with mosquito net	No	-	-
Baby high chair	No	-	-
Baby car seat	No	-	-
Children's books, games and toys	Yes	-	-
Children's videos and DVDs	Yes	-	-
Villa staff willing to assist with children (daytime) whilst parents present	Yes	-	-
Able to arrange after hours baby sitting (please specify number of hours notice required)	Yes	-	24 hours in advance
AV SYSTEMS (IN ADDITION TO BEDROOMS)			
DVD player	Yes	-	-
VCD player	Yes	-	-
VCR player	No	-	-
Stereo system with CD player	Yes	-	-
Stereo system without CD player	No	-	-
Satellite TV	Yes	-	-
KITCHEN APPLIANCES			
Microwave	Yes	-	-

	Yes / No	CHARGE \$	COMMENT / NUMBER
Juicer	Yes	-	-
Blender	Yes	-	-
Coffee machine	Yes	-	-
Conventional oven	Yes	-	-
FOOD			
Individually priced food menu items	No	-	-
Room service from nearby hotel (please specify which hotel)	No	-	-
COMMUNICATION			
Telephone landline	Yes	-	-
Radio telephone	No	-	-
Mobile telephone	No	-	-
Local telephone access	Yes	Yes	-
Interlocal telephone access	Yes	Yes	-
International telephone access	Yes	Yes	-
Fax machine (local)	Yes	Yes	-
Fax machine (interlocal)	Yes	Yes	-
Fax machine (international)	Yes	Yes	-
Computer	Yes	-	Laptop
Computer with Broadband internet connection	No	-	-
Internet connection capable (dial up/wireless)	-	-	Dial up
SMALL FUNCTIONS			
Sit down dinners and small gathering (where the no. of pax exceeds the capacity of the villa – sufficient chairs, cutlery and crockery)	Yes	-	-
Maximum people	-	-	20 pax
In-house catering	Yes	-	-
Function charge	No	-	-
LARGE FUNCTIONS			
Wedding and larger functions acceptable	Yes	-	-
Function Co-ordinator required	Yes	-	-
External Catering required	Yes	-	-
Maximum people	-	-	100 pax
Function charge	Yes	Yes	1 night seasonal rate
Security deposit required	Yes	US\$500	-
Banjar fee	Yes	US\$100	-
DJ/loud music permitted	Yes	-	-
Curfew	No	-	-

	Yes / No	CHARGE \$	COMMENT / NUMBER
Sufficient power supply for DJ	Yes	-	-
Generator support sufficient for DJ	Yes	-	-
SECURITY			
Safe (addition to bedroom)	No	-	-
Safety deposit box (addition to bedroom)	No	-	-
24 hour security	Yes	-	-
Daytime security	Yes	-	-
Night time security	Yes	-	-
EXTRA FACILITIES / APPLIANCES			
Electrical adaptors	Yes	-	-
Hair dryer(s)	Yes	-	-
Extra bed available	Yes	-	-
Extra mattress available	Yes	-	-
Video / VCD / DVD library	Yes	-	-
Book library	Yes	-	-
Board games	Yes	-	-
Generator backup during power failures	No	-	-
Able to provide water pressure during power failure	Yes	-	-
Pool Deck Chairs / Sun Loungers	Yes	-	-
Private tennis court	No	-	-
Shared tennis court	No	-	-
Private Movie Theatre (capacity)	Yes	-	-
Sauna	No	-	-
Jacuzzi (in addition to bathrooms)	No	-	-
Pool table	No	-	-
Table Tennis / Ping Pong table	No	-	-
Putting Green	No	-	-
Gym equipment	Yes	-	-
BBQ	Yes	-	-
Other sport / recreational facilities	No	-	-
GENERAL INFORMATION			
Year villa was built	-	-	2002
Year of last major renovation	-	-	-
Roofing material (e.g. tile, <i>alang-alang</i> , <i>serap</i>)	-	-	Tile
Ocean view	Yes	-	-
Beach front	Yes	-	-
Setting urban or rural	-	-	Urban

	Yes / No	CHARGE \$	COMMENT / NUMBER
View (e.g. interior garden, forest, rice fields, river)	-	-	Beach
Part of a complex	No	-	-
If yes, total number of villas in complex	-	-	-
If yes, total number of bedrooms in the complex	-	-	-
How many storey is your Villa	-	-	1
OTHER			
Check In Time	-	-	2:00pm
Check Out Time	-	-	11:00am
Latest Check Out Time without additional charge	-	-	3:00pm
Charge for late Check Out	Yes	Yes	Half night's rental
Minimum night stay in low season	-	-	2
Minimum night stay in high season	-	-	5
Minimum night stay in peak season	-	-	7
STAFF			
Staff shared within a complex (if yes, for questions below specify total staff for complex)	No	-	-
No of Maids	-	-	2
No of Cooks	-	-	1
No of Security guards	-	-	3
No of Gardeners / pool attendant	-	-	2
No of Engineer	-	-	1
MANAGEMENT			
Villa manager present for initial check ins (including night time)	Yes	-	-
Villa manager (full time/ part time)	Yes	-	Full time
Villa manager shared with other villas	No	-	-
If yes, between how many villas	-	-	-
Villa manager resides onsite	No	-	-
Owner managed	Yes	-	-
Management company	No	-	-
Management office on site	No	-	-